Live Learning Experience: Beyond the Immediate Response to the Outbreak

Public Service Delivery, a Pillar to Address the Pandemic

For more information contact: policy@uclg.org
7,864 COVID-19 cases, 339 deaths in the region

(regional data as of 24 March 2020)
Main challenges

- Ensuring supply of personal protection equipment for medical and municipal personnel
- Guaranteeing social services for vulnerable groups
- Prospective assessment capacity – anticipating challenges and planning for the social and economic recovery
Local response

Maintenance of public contracts linked to keeping jobs

Digital tools for socially isolated elderly populations (VinclesBCN)

Housing package
Future vision

- Strengthened public services
- Private sector involved in all-city efforts for economic recovery
- New urban dynamics: remote work; mobility patterns.
- Digitalization at the heart of our rights-based approach to municipal services
THANK YOU!