Live Learning Experience: Beyond the Immediate Response to the Outbreak

Public Service Delivery, a Pillar to Address the Pandemic

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UCLG United Cities and Local Governments

metropolis

UN-HABITAT FOR A BETTER URBAN FUTURE
Preparation and containment: Yellow alert - Sanitary emergency

Colombia coronavirus cases, 24 March 2020

- **378** Cases confirmed in Colombia
- **3** Deaths in Colombia
- **7,240** Suspect cases tested negative
- **196** male
- **182** female

- 1 0-9 years
- 14 10-19 years
- 91 20-29 years
- 73 30-39 years
- 67 40-49 years
- 72 50-59 years
- 34 60-69 years
- 17 70-79 years
- 9 80-89 years

Source and graphics: Instituto Nacional de Salud, www.ins.gov.co
Main challenges

- Flatten de curve: Expand and decrease the number of infected population over time → avoiding the saturation and collapse of the health system.
- Increase the number of health units (ICU), increase the testing COVID19, have enough supplies for medical attention.
- Reduce the crisis impact in vulnerable population groups.
Holistic approach: human care at the center of the policy decision-making

1. Setting up of a scientific advisory group to inform decision-making
2. Lockdown drill (20th - 24th of March)
3. Strong communication campaigns #YoMeQuedoEnCasa and citizen pedagogy
4. Unified District Transfer System for Social Contingency
5. Differential aid care for each vulnerable population group
6. Increase health units: Repurposing of large spaces such as the main convention centre, as emergency hospitals. Military and police hospitals health units ready to receive cases.
7. Delivery services for primary goods: market places, pharmacies, supermarkets
8. Public transport sanitation
9. Home care for non-seriously ill patients
Future vision

Partnerships with the national and regional governments, private sector, citizens and international actors for social and economic stabilization.

New ways of living, production and consumption in the aftermath of COVID 19.

Citizens’ empowerment to be part of the solution.

Enhanced tools to deal with the socio emotional effects of the crisis.

It is important to exalt that we cannot wait for the crisis to pass before we start to aid the vulnerable population.
THANK YOU!