Live Learning Experience: Beyond the Immediate Response to the Outbreak
Public Service Delivery, a Pillar to Address the Pandemic

For more information contact: policy@uclg.org
What stage of the crisis are you in (preparation, emergency management, recovery, and build back better)?

PREPARATION
Three main challenges you have recognized are a priority for local/regional governments to act on.

- Avoid Massive events & citizens agglomerations to prevent the spread of COVID-19
- Keep essential services clean and disinfected (transportation, cleaning, citizens services etc)
- Provide alternative channels (not face-to-face attention) in the largest number of public services and procedures
One solution/mechanism your city is/has implemented which you think can be useful for other LRGs to know about.

MERCADO MODELO (Central market)
MERCADO MODELO

Facts:
- Supplies 70% of the Country population
- Moves 350,000 tons per year
- Daily 5000 people moves arround

Challenge:
- Do not interrupted the country’s food supply chain
- Keep food prices stable

Measures:
- Disinfection & Cleaning
- Mobility
Future vision

1. Prevent the collapse of the health care system
2. Prevent the economic/commercial system collapse
3. Keep essential services operating in the optimum level, with the lower risk to the workers health
4. Take the opportunity to improve citizen service, avoiding the face-to-face attention. Made it efficiently and effectively