

### 1. **Why does Suez environnement conduct this survey?**

This survey embodies the group's commitments to stakeholder's engagement.

Suez environnement is conducting this survey in order to make more relevant its new sustainable roadmap for 2016-2020 by taking in account the stakeholders' expectations.

The poll fits into a larger project, called materiality exercise which aims to identify the top sustainable development issues by considering the internal and external stakeholders' perception. It will allow answering the financial world's requirements and structuring a more integrated reporting of financial and extra financial performances.

### 2. **Is it a common practice?**

Numbers of firms include materiality matrixes in their sustainable development report, crossing business issues and stakeholders' vision but few of them explain their methodology. Some only use internal interviews while Suez environnement commits to do it exemplarily, with a solid methodology, quantitative (more than 4000 respondents) and qualitative data.

### 3. **Until when will it be available?**

Until the beginning of September.

### 4. **How long does it take to fill it in?**

It depends on the number of topics selected. In average, it takes 5 to 10 minutes.

### 5. **Do the questions change according to our function?** (Do the firms, NGOs or local authorities reply to the same questions?)

No, but beyond their issues' expectations, our employees are asked about their perception of the group's performance.

### 6. **How were selected the issues?**

The 51 issues sorted according to 8 main topics cover all the sustainability issues faced by the group. The identification of the relevant issues started with quite a long list, from transversal issues (ex: relevant HR issues for all type of companies) to specific (ex: issues related to raw material or resources used in our activities). The inventory's assessment is based on the following sources:

1. General and CSR press review
2. General recommendations and GRI sector disclosures, extra financial agency's sectorial criteria
3. Report's review, competitor's and leading sectorial actors' positioning
4. Strategic positioning and internally identified risks
5. NGO's thematic campaign targeting the company and its sector (or related sectors)
6. Sustainable development expert's interviews on emerging issues
7. Legal evolutions and international codes of conduct (ex: Millennium development goals, Global Compact...)
8. Previous stakeholders consultations.

The sustainable development department and a specialized consulting agency selected and classified the issues so that they show the organization's strategic orientations.

**7. What is the survey's targeted audience?**

Suez environnement group's employees, the investors and shareholders, the industrial sector (industrial clients, suppliers, partners...), the public sector (municipal clients, municipalities, central governments, ministries and departments, embassy and consulates, elected representatives...), civil society (landowners, local and neighborhood associations, NGOs, think tanks...), the education and research (schools, universities, research centers, incubators...) and media (general, specialized, local and regional, digital...).

We have also requested the contacts of the different directions and subsidiaries and spread the survey to our partners, using their own networks and databases.

**8. How can we access to the results and when?**

The survey's results will be available before the end of the year on our website and in our next sustainable development report for 2015. They will also be sent to you if you fill in your email address at the end of the survey.