Live Learning Experience: Beyond the Immediate Response to the Outbreak


Wednesday 15.04.2020, 15:00 – 17:00 CEST


For more information policy@uclg.org

#BeyondTheOutbreak
Technology proved to be a fundamental ally to ensure that the administration activities could continue without interruptions and that citizens were guaranteed all essential services.

To be effective today, we need to find a solution to the effectiveness/privacy dilemma.
Digital Technologies in the COVID-19 emergency

- Smart Living
- Data & Digital Services
- Digital Inclusion
Learning from the crisis

1. Keep the Citizen at the center and gain their trust
2. Be ready with a strong digital transformation plan
3. Done (could be) better than perfect
4. Digital will be the new normal
THANK YOU!