



Live Learning Experience: Beyond the Immediate Response to the Outbreak

Fourth Thematic Session - Digital Technologies and the COVID-19 pandemic.

Wednesday **15.04.2020**, 15:00 – 17:00 CEST

Partners: The Cities Coalition for Digital Rights.

For more information policy@uclg.org

#BeyondTheOutbreak





Amsterdam



How are digital technologies used in your city during the COVID 19 emergency?

- 1. To manage urgent response. ie. data-analysis and online engagement (wijamsterdam.nl)*
- 2. Unlock Amsterdam. ie. better connected to citizens, reduce the need for lockdowns)*

Digital Technologies in the COVID 19 emergency

Three challenges and/or solutions that characterize the use of digital technologies during the COVID 19 emergency



Techsolutionism: tech won't solve everything. Be aware of postponing by creating an app or platform.



A local, national, EU or international solution? Speed vs long term.



Never waste a good crisis:
- provide access to internet for everyone.
- Accelerate access to data for public good: 'data about the city should be used for for the citizens'. – Corona Data Exchange





Learning from the crises

- *Assumptions: we thought almost everyone had access to internet. We were wrong. Last 2 weeks 5000+ laptops were handed out.*
- *Communication infrastructure: we printed a house-to-house newspaper. And now start 'Peil Amsterdam'. An extra survey-method to have a better understanding of our citizens voice.*
- *We promote alternative tech., such as civic or public tech. But at times like this, we work faster with larger institutions and companies.*
- *Invest in better understanding of inequalities to be able to reduce them. We start with the Civic AI Lab.*

THANK YOU!

